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**CROWD
SAFETY
TRAINING**

Delivered by The Square Metre



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INTRODUCTION TO THE COURSE

Crowd Safety Training Ltd are proud to offer this industry-leading Ofqual regulated qualification – The Level 5 Award in Crowd Safety Management (RQF).

This course incorporates all of the learning from our former Crowd Science and Risk Analysis programme which has been successfully delivered across the world to thousands of crowd safety professionals.

If you are in charge of people in crowded spaces, you need to understand the principles and applications of Crowd Safety Management (CSM) and Crowd Science – specifically Crowd Risk Analysis.

This course teaches event professionals the principles and applications of Crowd Safety and Crowd Science, drawing on over 30 years of experience and research by Crowd Safety Managers who are responsible for some of the world's leading events.

OUR COURSES

Crowd Safety Training Ltd is the world's leading provider of crowd safety training courses and qualifications.

Our experts have shared their skills, knowledge and expertise with thousands of learners around the world who have gone on to have highly-successful careers in the event safety and security industries.

We provide a wide-range of innovative, world-leading crowd safety and management courses for people at all levels within the industry, whether you're taking your first steps as a Steward or qualifying as a Crowd Safety Manager.

ENTRY REQUIREMENTS

The entry requirements for our programmes are determined between the training provider and the employer.

Typically, the standard would be for a learner to have five GCSEs at Grade C or equivalent.

Alternatively, extensive industry experience and acceptable initial assessment scores would be considered for many of our courses.

A good command of the English language is required for all of our qualifications (written/spoken).

THE COURSE

During the Level 5 Award in Crowd Safety management, we apply our unrivalled knowledge of the science of crowds to your case studies and events. This will include how and when your crowd reaches critical density, and how the effects of design, information and management systems influence your crowd's behaviour. These are vital elements to understanding crowd safety at your event.

We help your staff individually or collectively to understand crowds, to plan for and keep crowds safe and to understand and facilitate peaceful protests. Hosting the workshops at your site so that your team can work and learn together.

The course takes the delegates from a basic understanding of crowd risks and crowd safety in places of public assembly and works through the principles and applications of causality for major incidents. During the course delegates are taken through their own site/case related issues and by the end of the three day workshop they will understand how individuals and crowds react to and behave in available space in places of public assembly. They will also have explored the safety implications for designing and managing such spaces using the appropriate modelling tools and will be able to apply risk management techniques to the development of a robust crowd management plan.

By the end of the course, learners will have developed greater awareness of how individuals and crowds react, and behave, in crowded places. They'll also explore the application of modelling techniques and tools to enhance public safety.

LEARNING OBJECTIVES

The Level 5 Award in Crowd Safety Management is a comprehensive qualification devised by industry-experts. By the end of this course you will be able to:

- Understand crowd risk analysis – how to identify hazardous situations for event planning and licensing.
- Understand the movement of crowds in the complex and built environment for normal and emergency behaviour.
- Demonstrate how to model an event by crowd phases (Arrival, Last Mile Ingress, Circulation, Egress and Dispersal) and crowd influences (Design, Information and Management).
- Explain crowd modelling and risk analysis applications for planning, designing and managing spaces where crowd form and move.
- Apply guidance on the management of crowd flow and movement for a wide range of places of public assembly.
- Describe how to present the key elements of crowd risks and crowd safety to an audience





WHO SHOULD APPLY?

Applicants should be those who design for, plan or manage the movement of people in sport, entertainment, shopping, transport or similar environments. It will benefit site or venue operational managers, stewarding and security organizations, police officers with crowd management responsibilities, architects working in the complex and built environment and local authority officers with licensing, planning, building control or leisure management responsibilities.

Typical delegates include site or venue operational managers, stewarding and security organisations, emergency services, organising committees, railway station personnel, architects and local authority officers with licensing, planning or leisure management responsibilities.

Do you want to study the Level 5 Award in Crowd Safety Management? Hit the link below to secure your place today!

COURSE SPECIFICATION

This programme is delivered through a blend of workshops and guided self study. Initially, learners are required to attend a three-day workshop.

This workshop is designed to be intensive and to deliver a high level of strategic crowd safety knowledge in a short period of time. Day three of the workshop invites learners to apply their learning to an event plan of their choice; this is completed in small groups and then presented back to the class.

Two assignments will be issued post-workshop based on the classroom training; this is to quantify that the learner has fully understood the learning and is suitable for a certificate of achievement.

Once the initial assignment has been marked, learning coaches will assess the work, and if it meets the expected standard, it will then be sent for Internal Quality Assurance (IQA).

Would you like more information about the Level 5 Award in Crowd Safety Management? Get in contact with us by visiting our website.